

W-02211A-14-0419



0000160038

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 120435

Date: 1/12/2015

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Susan

Breshears

ORIGINAL

Account Name:      Susan Breshears

Home:

Street:

Work:

City:      Clifton

CBR:

State:      AZ      Zip: 85533

is:

Utility Company:      Loma Linda Estates, Inc. d/b/a Loma Linda Water Company

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-02211A-14-0419      OPPOSED TO INCREASE

AZ Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
Utilities Division

Arizona Corporation Commission  
DOCKETED

FEB 17 2015

DOCKETED BY

To Whom it May Concern:

Receiving the notification from Loma Linda Water Co. is not a surprise, but saying they need financing to repair or replace the infrastructure is simply wanting more money in their pockets. There has been (1) one repair made to something concerning computer parts to the pumps seems like last Spring we had virtually a trickle of water for 3 or 4 days! It was stated they were looking for someone who could do the work! The wed. Thur., & Friday before the work was actually done on the weekend, it was not made known what the problem was. It was made known to customers by phone the last minute, I was told that they didn't call me because they didn't have my phone number- which is a lie-! I been here almost 37 years. As any other repairs in that 37 years, there have been lines rerouted, but breaks in water lines have not been repaired! Not knowing exactly how the lines cross the streets, it could be one or more broken and leaking for all these 37 years.

At the entrance to Loma Linda, in the winter time there is water, wet areas in the road. The pavement at times, stands small puddles, which don't show in the summer. Which the hot temperatures evaporates. I'm sure I'm not the only one who sees the water, these have never in the 37 years been repaired. They are not rain puddles, they are still in the road long after the temperature goes back up to typical warm winter temperatures.

Where is all the financial means they have received for 37 years to do repairs they've never done!?!

RECEIVED  
2015 FEB 17 A 10:07  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Thank you

Susan M. Breshears

Morenci, Az 85540

Residence:  
Clifton, AZ 85533

C.C. Enclosed copy of the letter concerning reading meters Early & Late!  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

SEE COMPLAINT 110572 FOR LETTER REFERENCED IN THIS OPINION.  
\*End of Comments\*

**Date Completed:** 1/12/2015

**Opinion No.** 2015 - 120435

---